



GLOBAL UPTIME

**82.3659%**

OUTAGES

**1497**

TOTAL DOWNTIME

**57d 21h 13m**

**Component History (for selected period)**

Name	Uptime	Outages	Downtime	Avg Response Time
<b>Front end servers</b> Client view servers	85.7143%	0	10d 6h 11m	
Load balancer Main loadbalancer ESXi 01	100%	0	0h 0m 0s	341ms
Load Balancer Slave Slave ESXi 03	100%	0	0h 0m 0s	603ms
DNS Server	0.0000%	0	10d 6h 11m	n/a
Authorization HTTP(S) servers	100%	0	0h 0m 0s	349ms
Main App server	100%	0	0h 0m 0s	490ms
API server Main Prod sesrver	100%	0	0h 0m 0s	1.06s
Javascript Resources engine	100%	0	0h 0m 0s	383ms
<b>SSL Cert server</b>	100%	0	0h 0m 0s	
Whois/Domain Expiry	100%	0	0h 0m 0s	n/a
Blacklist checker Runs twice a day to reveal new records	100%	0	0h 0m 0s	n/a
<b>ESXi 01</b> Main cluster	73.6352%	19	10d 19h 37m	
Ping (ICMP) external	0.0000%	0	10d 6h 11m	1.20s
Transaction Check - Main Auth	94.5410%	19	13h 26m 22s	8.05s
Fserver 002	100%	0	0h 0m 0s	72ms
DB Monitors	100%	0	0h 0m 0s	73ms



<b>ESXi 02</b>	100%	0	0h 0m 0s	
Dev cluster				
SSL server relay	100%	0	0h 0m 0s	n/a
Transaction Check 2nd auth	100%	0	0h 0m 0s	4ms
Nagios	100%	0	0h 0m 0s	73ms
Backup server	100%	0	0h 0m 0s	74ms
File server	100%	0	0h 0m 0s	181ms
<b>ESXi 03</b>	100%	0	0h 0m 0s	
Dev Server 0453	100%	0	0h 0m 0s	278ms
Dev Server 100_OFF	100%	0	0h 0m 0s	343ms
<b>ISP upload download rate</b>	34.7070%	985	13d 9h 29m	
LB Tester 2	69.4140%	985	3d 3h 17m	184ms
Net Link X500	0.0000%	0	10d 6h 11m	72ms
<b>Back end servers</b>	50.0000%	0	20d 12h 22m	
Global SSL server	0.0000%	0	10d 6h 11m	n/a
DB monitor	0.0000%	0	10d 6h 11m	n/a
Azure secure VPN	100%	0	0h 0m 0s	271ms
Encryption server	100%	0	0h 0m 0s	787ms
<b>Network monitoring</b>	100%	0	0h 0m 0s	
Github Network Connectivity	100%	0	0h 0m 0s	23ms
Dell switch	100%	0	0h 0m 0s	416ms
Main				
Dell XZ50000 switch	100%	0	0h 0m 0s	306ms
Slave				
<b>DB servers</b>	75.0000%	0	10d 6h 11m	



ProdDb01 SQL Main SQL server	100%	0	0h 0m 0s	316ms
SlaveDb001 SQL	0.0000%	0	10d 6h 11m	91ms
DB500 postgresql	100%	0	0h 0m 0s	319ms
DB monitor	100%	0	0h 0m 0s	9.84s
<b>Dev servers</b>	90.5842%	493	2d 21h 32m	
DevDb002	100%	0	0h 0m 0s	325ms
Main Dev server	71.7525%	493	2d 21h 32m	230ms
DevDb004	100%	0	0h 0m 0s	182ms

## Past Incidents

### April 2025 (3)

<b>API Performance Slowed</b> Apr 06, 2025 06:15am EDT – Apr 06, 2025 12:15pm EDT <b>(5h 59m 58s)</b>
<b>API Performance Slowed</b> Apr 04, 2025 12:15am EDT – Apr 04, 2025 06:15am EDT <b>(6h 0m 0s)</b>
<b>API Performance Slowed</b> Apr 01, 2025 06:15pm EDT – Apr 02, 2025 12:15am EDT <b>(6h 0m 0s)</b>

### March 2025 (2)

<b>API Performance Slowed</b> Mar 30, 2025 12:15pm EDT – Mar 30, 2025 05:15pm EDT <b>(5h 0m 0s)</b>
<b>API Performance Slowed</b> Mar 28, 2025 06:15am EDT – Mar 28, 2025 11:15am EDT <b>(5h 0m 0s)</b>