



GLOBAL UPTIME

**81.8255%**

OUTAGES

**159**

TOTAL DOWNTIME

**5d 19h 34m**

**Component History (for selected period)**

Name	Uptime	Outages	Downtime	Avg Response Time
<b>Front end servers</b> Client view servers	85.4314%	10	1d 0h 28m	
Load balancer Main loadbalancer ESXi 01	100%	0	0h 0m 0s	1.91s
Load Balancer Slave Slave ESXi 03	99.7870%	1	0h 3m 4s	2.51s
DNS Server	0.0000%	0	1d 0h 0m	n/a
Authorization HTTP(S) servers	99.1574%	8	0h 12m 8s	1.22s
Main App server	100%	0	0h 0m 0s	1.38s
API server Main Prod sesrver	99.0752%	1	0h 13m 19s	3.90s
Javascript Resources engine	100%	0	0h 0m 0s	379ms
<b>SSL Cert server</b>	100%	0	0h 0m 0s	
Whois/Domain Expiry	100%	0	0h 0m 0s	n/a
Blacklist checker Runs twice a day to reveal new records	100%	0	0h 0m 0s	n/a
<b>ESXi 01</b> Main cluster	69.8519%	5	1d 4h 56m	
Ping (ICMP) external	0.0000%	0	1d 0h 0m	1.20s
Transaction Check - Main Auth	79.4074%	5	4h 56m 32s	8.83s
Fserver 002	100%	0	0h 0m 0s	65ms
DB Monitors	100%	0	0h 0m 0s	73ms



<b>ESXi 02</b>	100%	0	0h 0m 0s	
Dev cluster				
SSL server relay	100%	0	0h 0m 0s	n/a
Transaction Check 2nd auth	100%	0	0h 0m 0s	4ms
Nagios	100%	0	0h 0m 0s	68ms
Backup server	100%	0	0h 0m 0s	76ms
File server	100%	0	0h 0m 0s	186ms
<b>ESXi 03</b>	100%	0	0h 0m 0s	
Dev Server 0453	100%	0	0h 0m 0s	293ms
Dev Server 100_OFF	100%	0	0h 0m 0s	289ms
<b>ISP upload download rate</b>	34.6510%	96	1d 7h 22m	
LB Tester 2	69.3021%	96	7h 22m 3s	189ms
Net Link X500	0.0000%	0	1d 0h 0m	72ms
<b>Back end servers</b>	50.0000%	0	2d 0h 0m	
Global SSL server	0.0000%	0	1d 0h 0m	n/a
DB monitor	0.0000%	0	1d 0h 0m	n/a
Azure secure VPN	100%	0	0h 0m 0s	296ms
Encryption server	100%	0	0h 0m 0s	769ms
<b>Network monitoring</b>	100%	0	0h 0m 0s	
Github Network Connectivity	100%	0	0h 0m 0s	20ms
Dell switch	100%	0	0h 0m 0s	462ms
Main				
Dell XZ50000 switch	100%	0	0h 0m 0s	271ms
Slave				
<b>DB servers</b>	75.0000%	0	1d 0h 0m	



ProdDb01 SQL Main SQL server	100%	0	0h 0m 0s	317ms
SlaveDb001 SQL	0.0000%	0	1d 0h 0m	88ms
DB500 postgresql	100%	0	0h 0m 0s	1.56s
DB monitor	100%	0	0h 0m 0s	9.99s
<b>Dev servers</b>	90.5625%	48	6h 47m 42s	
DevDb002	100%	0	0h 0m 0s	307ms
Main Dev server	71.6875%	48	6h 47m 42s	229ms
DevDb004	100%	0	0h 0m 0s	153ms

## Past Incidents

March 2025 (1)

### API Performance Slowed

Mar 12, 2025 12:15pm EDT – Mar 12, 2025 05:15pm EDT (5h 0m 0s)