



GLOBAL UPTIME

81.9759%

OUTAGES

151

TOTAL DOWNTIME

5d 18h 25m

Component History (for selected period)

| Name | Uptime | Outages | Downtime | Avg Response Time |
|---|----------|---------|------------|-------------------|
| Front end servers Client view servers | 85.7143% | 0 | 1d 0h 0m | |
| Load balancer Main loadbalancer ESXi 01 | 100% | 0 | 0h 0m 0s | 432ms |
| Load Balancer Slave Slave ESXi 03 | 100% | 0 | 0h 0m 0s | 747ms |
| DNS Server | 0.0000% | 0 | 1d 0h 0m | n/a |
| Authorization HTTP(S) servers | 100% | 0 | 0h 0m 0s | 405ms |
| Main App server | 100% | 0 | 0h 0m 0s | 539ms |
| API server Main Prod sesrver | 100% | 0 | 0h 0m 0s | 1.21s |
| Javascript Resources engine | 100% | 0 | 0h 0m 0s | 279ms |
| SSL Cert server | 100% | 0 | 0h 0m 0s | |
| Whois/Domain Expiry | 100% | 0 | 0h 0m 0s | n/a |
| Blacklist checker Runs twice a day to reveal new records | 100% | 0 | 0h 0m 0s | n/a |
| ESXi 01 Main cluster | 70.5078% | 7 | 1d 4h 18m | |
| Ping (ICMP) external | 0.0000% | 0 | 1d 0h 0m | 1.20s |
| Transaction Check - Main Auth | 82.0312% | 7 | 4h 18m 45s | 8.28s |
| Fserver 002 | 100% | 0 | 0h 0m 0s | 66ms |
| DB Monitors | 100% | 0 | 0h 0m 0s | 76ms |



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|---------------------------------|----------|----|------------|-------|
| ESXi 02 | 100% | 0 | 0h 0m 0s | |
| Dev cluster | | | | |
| SSL server relay | 100% | 0 | 0h 0m 0s | n/a |
| Transaction Check 2nd auth | 100% | 0 | 0h 0m 0s | 4ms |
| Nagios | 100% | 0 | 0h 0m 0s | 82ms |
| Backup server | 100% | 0 | 0h 0m 0s | 77ms |
| File server | 100% | 0 | 0h 0m 0s | 132ms |
| ESXi 03 | 100% | 0 | 0h 0m 0s | |
| Dev Server 0453 | 100% | 0 | 0h 0m 0s | 295ms |
| Dev Server 100_OFF | 100% | 0 | 0h 0m 0s | 285ms |
| ISP upload download rate | 34.6979% | 96 | 1d 7h 20m | |
| LB Tester 2 | 69.3958% | 96 | 7h 20m 42s | 180ms |
| Net Link X500 | 0.0000% | 0 | 1d 0h 0m | 157ms |
| Back end servers | 50.0000% | 0 | 2d 0h 0m | |
| Global SSL server | 0.0000% | 0 | 1d 0h 0m | n/a |
| DB monitor | 0.0000% | 0 | 1d 0h 0m | n/a |
| Azure secure VPN | 100% | 0 | 0h 0m 0s | 256ms |
| Encryption server | 100% | 0 | 0h 0m 0s | 867ms |
| Network monitoring | 100% | 0 | 0h 0m 0s | |
| Github Network Connectivity | 100% | 0 | 0h 0m 0s | 22ms |
| Dell switch | 100% | 0 | 0h 0m 0s | 399ms |
| Main | | | | |
| Dell XZ50000 switch | 100% | 0 | 0h 0m 0s | 278ms |
| Slave | | | | |
| DB servers | 75.0000% | 0 | 1d 0h 0m | |



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|---------------------------------|----------|----|-----------|-------|
| ProdDb01 SQL Main SQL server | 100% | 0 | 0h 0m 0s | 332ms |
| SlaveDb001 SQL | 0.0000% | 0 | 1d 0h 0m | 223ms |
| DB500 postgresql | 100% | 0 | 0h 0m 0s | 376ms |
| DB monitor | 100% | 0 | 0h 0m 0s | 9.79s |
| Dev servers | 90.6003% | 48 | 6h 46m 4s | |
| DevDb002 | 100% | 0 | 0h 0m 0s | 326ms |
| Main Dev server | 71.8009% | 48 | 6h 46m 4s | 227ms |
| DevDb004 | 100% | 0 | 0h 0m 0s | 157ms |

Past Incidents

February 2025 (1)

API Performance Slowed

Feb 06, 2025 02:15pm EST – Feb 06, 2025 08:15pm EST (6h 0m 0s)