



GLOBAL UPTIME

**82.5073%**

OUTAGES

**146**

TOTAL DOWNTIME

**5d 14h 20m**

**Component History (for selected period)**

Name	Uptime	Outages	Downtime	Avg Response Time
<b>Front end servers</b> Client view servers	85.7143%	0	1d 0h 0m	
Load balancer Main loadbalancer ESXi 01	100%	0	0h 0m 0s	267ms
Load Balancer Slave Slave ESXi 03	100%	0	0h 0m 0s	414ms
DNS Server	0.0000%	0	1d 0h 0m	n/a
Authorization HTTP(S) servers	100%	0	0h 0m 0s	293ms
Main App server	100%	0	0h 0m 0s	378ms
API server Main Prod sesrver	100%	0	0h 0m 0s	723ms
Javascript Resources engine	100%	0	0h 0m 0s	307ms
<b>SSL Cert server</b>	100%	0	0h 0m 0s	
Whois/Domain Expiry	100%	0	0h 0m 0s	n/a
Blacklist checker Runs twice a day to reveal new records	100%	0	0h 0m 0s	n/a
<b>ESXi 01</b> Main cluster	74.7338%	2	1d 0h 15m	
Ping (ICMP) external	0.0000%	0	1d 0h 0m	1.20s
Transaction Check - Main Auth	98.9352%	2	0h 15m 20s	7.98s
Fserver 002	100%	0	0h 0m 0s	91ms
DB Monitors	100%	0	0h 0m 0s	65ms



<b>ESXi 02</b>	80.0000%	0	1d 0h 0m	
Dev cluster				
SSL server relay	0.0000%	0	1d 0h 0m	n/a
Transaction Check 2nd auth	100%	0	0h 0m 0s	5ms
Nagios	100%	0	0h 0m 0s	69ms
Backup server	100%	0	0h 0m 0s	76ms
File server	100%	0	0h 0m 0s	373ms
<b>ESXi 03</b>	100%	0	0h 0m 0s	
Dev Server 0453	100%	0	0h 0m 0s	349ms
Dev Server 100_OFF	100%	0	0h 0m 0s	297ms
<b>ISP upload download rate</b>	34.8698%	96	1d 7h 15m	
LB Tester 2	69.7396%	96	7h 15m 45s	217ms
Net Link X500	0.0000%	0	1d 0h 0m	60ms
<b>Back end servers</b>	50.0000%	0	2d 0h 0m	
Global SSL server	0.0000%	0	1d 0h 0m	n/a
DB monitor	0.0000%	0	1d 0h 0m	n/a
Azure secure VPN	100%	0	0h 0m 0s	340ms
Encryption server	100%	0	0h 0m 0s	743ms
<b>Network monitoring</b>	100%	0	0h 0m 0s	
Github Network Connectivity	100%	0	0h 0m 0s	21ms
Dell switch	100%	0	0h 0m 0s	551ms
Main				
Dell XZ50000 switch	100%	0	0h 0m 0s	295ms
Slave				
<b>DB servers</b>	75.0000%	0	1d 0h 0m	



ProdDb01 SQL Main SQL server	100%	0	0h 0m 0s	387ms
SlaveDb001 SQL	0.0000%	0	1d 0h 0m	76ms
DB500 postgresql	100%	0	0h 0m 0s	187ms
DB monitor	100%	0	0h 0m 0s	9.78s
<b>Dev servers</b>	90.5201%	48	6h 49m 32s	
DevDb002	100%	0	0h 0m 0s	503ms
Main Dev server	71.5602%	48	6h 49m 32s	302ms
DevDb004	100%	0	0h 0m 0s	157ms

## Past Incidents

September 2024 (1)

### API Performance Slowed

Sep 19, 2024 08:15am EDT – Sep 19, 2024 01:15pm EDT (5h 0m 0s)