



GLOBAL UPTIME

**81.8733%**

OUTAGES

**154**

TOTAL DOWNTIME

**5d 19h 12m**

**Component History (for selected period)**

Name	Uptime	Outages	Downtime	Avg Response Time
<b>Front end servers</b> Client view servers	85.3380%	3	1d 0h 37m	
Load balancer Main loadbalancer ESXi 01	100%	0	0h 0m 0s	873ms
Load Balancer Slave Slave ESXi 03	98.5440%	1	0h 20m 58s	1.45s
DNS Server	0.0000%	0	1d 0h 0m	n/a
Authorization HTTP(S) servers	99.8854%	1	0h 1m 39s	709ms
Main App server	100%	0	0h 0m 0s	790ms
API server Main Prod sesrver	98.9363%	1	0h 15m 19s	2.21s
Javascript Resources engine	100%	0	0h 0m 0s	314ms
<b>SSL Cert server</b>	100%	0	0h 0m 0s	
Whois/Domain Expiry	100%	0	0h 0m 0s	n/a
Blacklist checker Runs twice a day to reveal new records	100%	0	0h 0m 0s	n/a
<b>ESXi 01</b> Main cluster	69.9077%	7	1d 4h 53m	
Ping (ICMP) external	0.0000%	0	1d 0h 0m	1.20s
Transaction Check - Main Auth	79.6308%	7	4h 53m 19s	8.41s
Fserver 002	100%	0	0h 0m 0s	86ms
DB Monitors	100%	0	0h 0m 0s	82ms



<b>ESXi 02</b>	80.0000%	0	1d 0h 0m	
Dev cluster				
SSL server relay	0.0000%	0	1d 0h 0m	n/a
Transaction Check 2nd auth	100%	0	0h 0m 0s	10ms
Nagios	100%	0	0h 0m 0s	91ms
Backup server	100%	0	0h 0m 0s	84ms
File server	100%	0	0h 0m 0s	247ms
<b>ESXi 03</b>	100%	0	0h 0m 0s	
Dev Server 0453	100%	0	0h 0m 0s	347ms
Dev Server 100_OFF	100%	0	0h 0m 0s	378ms
<b>ISP upload download rate</b>	35.5440%	96	1d 6h 56m	
LB Tester 2	71.0880%	96	6h 56m 20s	222ms
Net Link X500	0.0000%	0	1d 0h 0m	73ms
<b>Back end servers</b>	50.0000%	0	2d 0h 0m	
Global SSL server	0.0000%	0	1d 0h 0m	n/a
DB monitor	0.0000%	0	1d 0h 0m	n/a
Azure secure VPN	100%	0	0h 0m 0s	356ms
Encryption server	100%	0	0h 0m 0s	703ms
<b>Network monitoring</b>	100%	0	0h 0m 0s	
Github Network Connectivity	100%	0	0h 0m 0s	22ms
Dell switch	100%	0	0h 0m 0s	571ms
Main				
Dell XZ50000 switch	100%	0	0h 0m 0s	333ms
Slave				
<b>DB servers</b>	75.0000%	0	1d 0h 0m	



ProdDb01 SQL Main SQL server	100%	0	0h 0m 0s	381ms
SlaveDb001 SQL	0.0000%	0	1d 0h 0m	79ms
DB500 postgresql	100%	0	0h 0m 0s	913ms
DB monitor	100%	0	0h 0m 0s	10.00s
<b>Dev servers</b>	90.6200%	48	6h 45m 13s	
DevDb002	100%	0	0h 0m 0s	456ms
Main Dev server	71.8600%	48	6h 45m 13s	276ms
DevDb004	100%	0	0h 0m 0s	131ms

## Past Incidents

September 2024 (1)

### API Performance Slowed

Sep 10, 2024 08:15am EDT – Sep 10, 2024 02:15pm EDT (6h 0m 0s)