GLOBAL UPTIME

OUTAGES

TOTAL DOWNTIME

99.4041%

3

4h 21m 43s

## Component History (for selected period)

Name	Major Outage	Partial Outage	Degraded Performance
Map access	2	0	0
Public map availability  Map availability for maps configured for public access for anonymous users.	1	0	0
Admin / User map availability Map availability for signed in users.	1	0	0
Processing	0	4	0
Processing cluster A	0	2	0
Processing cluster B	0	2	0
Layers & Rendering	0	2	0
Tile cache cluster A	0	1	0
Tile cache cluster B	0	1	0
Search & Query	0	0	0
Data search Full text attribute search	0	0	0
Address search Forward geocoder for street address lookups	0	0	0
Data Sync	0	1	0
Sync queue	0	0	0
Sync processing	0	1	0
Website	0	0	0

Homepage Our website at https://mango	omap.com	0	0	0	
Help Centre Our self-service help centre a	at https://help.mangomap.com	0	0	0	

## **Past Incidents**

March 2025 (4)

Issues with Data processing and Identify Mar 25, 2025 02:30pm +07 — Mar 25, 2025 04:34pm +07 (2h 4m 54s)	
Scheduled maintenance Mar 24, 2025 03:00pm +07 — Mar 24, 2025 03:30pm +07 (0h 29m 59s)	
Map load incident Mar 17, 2025 12:53pm +07 — Mar 17, 2025 01:15pm +07 (0h 22m 39s)	
Unexpected service interuption Mar 01, 2025 10:00am +07 — Mar 01, 2025 11:54am +07 <b>(1h 54m 11s)</b>	

## February 2025 (1)

## Layer and data processing

Feb 28, 2025 06:17am +07 — Feb 28, 2025 07:57am +07 (1h 40m 36s)