



uptime.com
Unified Availability

VS



Companies seeking enterprise-grade monitoring without the huge price tag choose Uptime.com over Pingdom. Uptime.com customers also benefit from third-party cloud service monitoring with CloudStatus and free website speed tests from multiple locations to optimize performance and ensure a seamless global user experience.

Key Features

Monitoring Features

Status Page Features

Feature	uptime.com	pingdom
Custom Monitoring Intervals	✓	✓
Email, SMS, Phone, Push Notify	✓	✓
Per User License Costs	✗	✓
Worldwide Observability Network	✓	✓
SSO/SAML Support	✓	✓
Free Mobile App w/ Push Notifications	✓	✓
Data Retention up to 2 Years	✓	✗
Unlimited Dashboards	✓	✓
Custom User Permissions	✓	✗
US & EU RUM Storage Options	✓	✗

Feature	uptime.com	pingdom
Monitoring Interval	30s	30s
Port Monitoring	✓	✓
SSL Monitoring	✓	✓
Custom Checks	✓	✓
HTTPS Monitoring	✓	✓
HTTPS Monitoring Customer Headers	✓	✓
Synthetic Monitoring (Chromium Based)	✓	✓
API Monitoring	✓	✓
PageSpeed Performance	✓	✓
Group Checks	✓	✓
Real User Monitoring	✓	✓

Feature	uptime.com	pingdom
Public Status Pages	✓	✓
Private Status Pages	✓	✗
Own Pages	✓	✓
Authenticated Pages	✓	✓
Custom Design	✓	✓
Custom SPF/DKIM per page	✓	✗
RSS, Email, SMS, API, Webhook Subscriptions	✓	✓
Direct Monitoring Metrics & Drill-In	✓	✗
Custom Filtering & Visibility	✓	✗
Subscriber Management	✓	✗

Pricing & Plans Comparison

uptime.com	Key Differentiators	pingdom	Key Differentiators
\$20/mo Starter	30 Basic Checks, 5 Advanced Checks, 10 Phone Alerts, 50+ SMS Alerts	\$20/mo Tier 1	10 Uptime checks, 1 Advanced Check, 50 SMS Alerts only
\$67/mo Essential	50 Basic Checks, 25+ Advanced Checks, SMS, Phone, Email and 20+ Integrations for Alerts	\$100/mo Tier 3	50 Uptime Checks, 10 Advanced Checks, SMS and Email Alerts only
\$285/mo Premium	200 Basic Checks, 55 Advanced Checks	\$305/mo Tier 5	200 Uptime Checks, 30 Advanced Checked
Talk to Us Your Plan, Your Way	Everything You Need, Nothing You Don't	\$399,600/mo Tier 15	30,000 Checks, 2500 Advanced Checks, 1500 SMS Alerts only

Why Uptime.com?

- ✓ No Per User License fees.
- ✓ 30 Day Money-Back Guarantee.
- ✓ Uptime.com CloudStatus - Cloud Dpendency Monitoring
- ✓ No hidden charges, fees or costs - Add more checks, on-demand self-service.
- ✓ Enterprise-grade monitoring at an affordable cost.
- ✓ Pricing based on Plan Features and Check Counts.
- ✓ No extra cost for checks that run more frequently than others.
- ✓ 20+ Advanced Unlimited Integrations across all Pricing Plans.
- ✓ Full REST API + Terraform Provider integration included in all plans.
- ✓ 24/7/365 award-winning Support Team in-house w/ actual product expertise.
- ✓ Highly Reliable 99.99% System Availability for the most crucial site monitoring.
- ✓ Security-First platform where security is built-in in everything we do.
- ✓ AICPA SOC 2 Type II audit completed, confirming the highest standards of compliance.
- ✓ Continuous Innovation & Development teams in-house.
- ✓ UPro! Professional Services Onboarding.
- ✓ Dedicated Customer Success Managers to ensure your success & outcome.

Get Started for Free

Book a Demo

Industry Leading. Verified.

5.0 ★★★★★

The intuitive interface and customizable dashboards allow me to quickly access relevant information and take action in case of any issues.

Derek W.
Information Technology Analyst, Uptime User

5.0 ★★★★★

Extremely easy to set up and use, with a very intuitive and well-thought-out interface.

Dave S.
Lead Developer, Uptime User

5.0 ★★★★★

We were up and running with transactional checks monitoring our public portals within minutes.

Uptime.com User
Platform Engineer

